Empower your field workforce to spend more time working at customer sites and less time entering job data in the office.

ERALIS / ANYWHERE

Workforce Time and Expense Capture – Anywhere

› Capture accurate labour and expenses for every job

› Web-based accessibility makes it easy for field staff to track time wherever they are, on virtually any device

› Improve communication between office and field staff with real-time data connection

› Increase data accuracy with built-in approval procedures

› Intuitive interface requires minimal training and increases user adoption

› Works with Eralis Job for a complete job management solution

SAP® Certified
SAP Business One Integration

Mobilize Your Field Workforce

Improve Job Management

> Access key job details, including customer and site information, fault description, items at fault, and scheduled date and time for repair – all in the field

Streamline Appointment Scheduling

> Office staff can easily create and assign appointments to field service staff

> Activities are instantly visible to your field workforce to minimize downtime

Lite License Features Limited to

> Appointment management
> Timesheet and expense entry
> Attachment upload and download
> Transaction submission or approval
> Report generation

Maintain Documents on the Go

> Give your team total visibility on jobs with the ability to attach, review and download all relevant documents – from the office or the field

Track Inventory Issues

> Manage inventory movements between your vehicle or warehouse and the customer site

> Record all parts received back for warranty and RMA processing

Obtain Customer Sign-off

> Allow customers to review job details with your technicians and provide acceptance of the work

> Signatures can be easily collected on a laptop, tablet or PDA

ERALIS

Making Projects Make Sense