

Datagate provides fully managed, secure online portals for resellers and their customers. Datagate manages the data aggregation, rating, billing, and analysis of service usage.

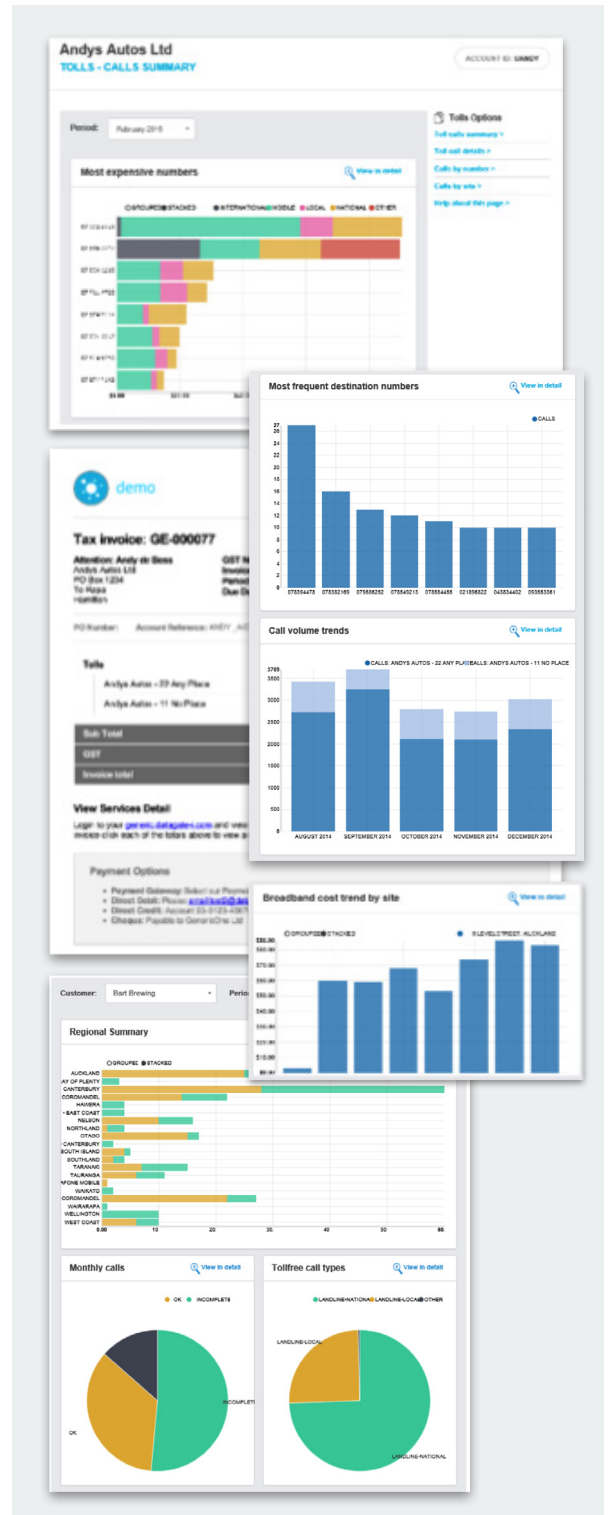
A diverse range of industries are supported including Telco, Utilities and Hosted Service Providers.

Highlights

- fully managed, branded, secure, online portal
- automated aggregation of data from multiple suppliers
- simplified billing process management
- detailed usage, summary charts, tables and trend analysis
- broadband, calling, mobile, electricity and more
- flexible re-rating of a diverse range of services
- recurring products and one-off service management
- accounting and payment system integration
- end-customer self-management logins and access

Benefits

- deliver complex services easily
- simplify invoice generation and payment control
- increase recurring and subscription revenue opportunities
- exceed customer expectations with online reporting
- reduce support cost with self-help for your customers
- reduce customer churn with proactive management
- reduce back office workload and investment
- reduce the management cost of low value/ high volume usage
- global access, fully managed and scalable



overview

Datagate Innovation

Relationship Management

Distributor, Reseller & Customer hierarchy

Import Services

Aggregation of service provider feeds

Rating Engine

Service-specific flexible re-rating

Service and Client Management

Reseller provisioning and End Customer self-help

Reporting and Analysis

Reseller & Customer online analysis and charting

Billing and Accounting

Flexible billing, invoicing and financial integration

Infrastructure and Service

Fully managed – hosting, management & integration

feature summary

Reseller Dashboard

Top 10 customers, Revenue trend, Revenue by region, Service revenue summary, Service revenue trend, Customer new and churn, Top changes in margin

Customers

Add or change customer, Add or change users, Add or change site, Add or change services

Customer Dashboard

My bill, Billing history, Site summary, How to pay my invoice

Customers Billing

Monthly trend, Last year comparison, Billing trends, Billing by service, View invoices, Billing history

End of Period

Prepare billing period, Generate billing preview, Lock period, Manage period, Generate invoices, View Invoices

Service Admin

Tolls | Tollfree | Broadband | Lines | Mobile | Electricity | Other

Add or change rate card, Review rate cards, Assign rate cards

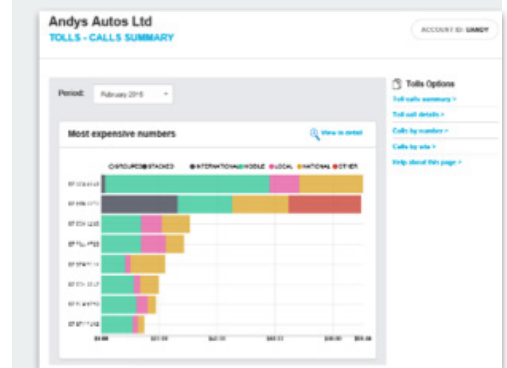
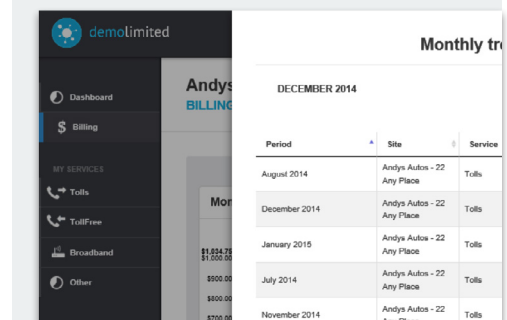
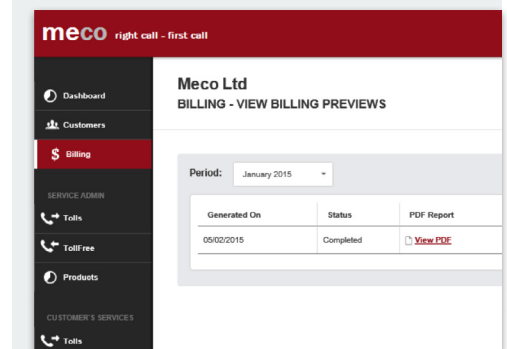
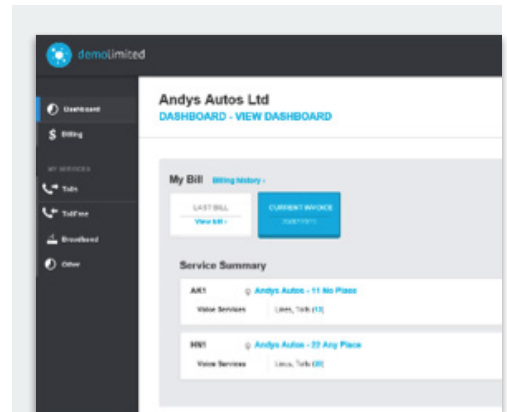
Products

Add or change product, Add or change product categories, Configure products, Assign products to resellers, Provision products

Customer Services

Tolls | Tollfree | Broadband | Lines | Mobile | Electricity | Other

Call summary, Call details, Calls by number, Calls by site, Regional summary, Incomplete calls, Tollfree types, Tollfree trend, Data usage trends, Broadband cost trend by site, Daily usage, Mobile usage detail, Most expensive mobiles, Mobile cost trend, Data cost, Lines cost trends, Transaction details



NOTE: FEATURES AND SCREEN IMAGES ARE SUBJECT TO CHANGE AND CUSTOMISATION